

# GP2U – ONLINE DOCTORS

## CLOUD PMS GUIDE



GP2U Telehealth  
PO Box 9951  
Hobart 7001  
Australia

ABN: 58 151 445 715

Ph: 1300 GP2U NOW ( 1300 472866 )

Fax: 1800 GP2U FAX ( 1800 472832 )

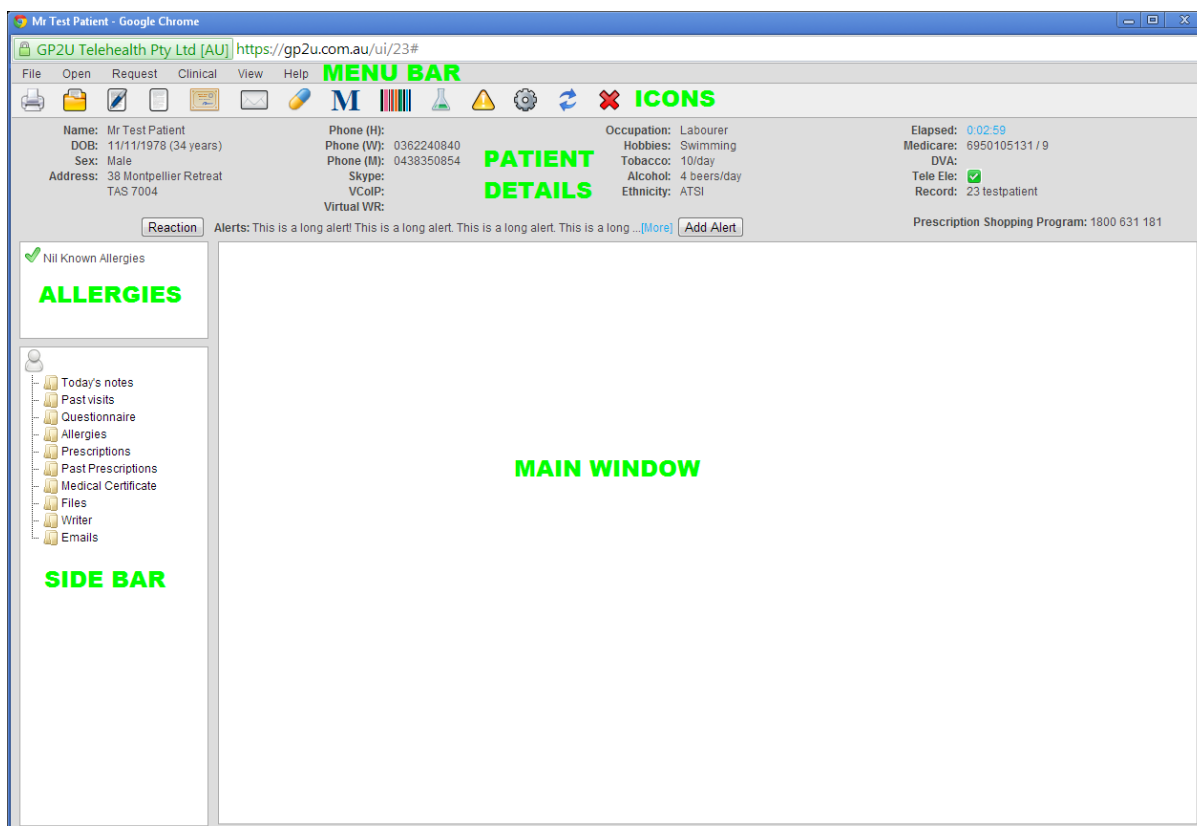
<https://gp2u.com.au/>

<https://facebook.com/skype2doctor>

## CONTENTS

GP2U – Online Doctors .....	1
A GP Guide .....	1
The Main Window .....	3
The Menu Bar .....	3
New .....	4
Edit .....	4
Open .....	4
Save .....	4
Print .....	4
Refresh .....	4
Exit .....	4
The Icons .....	4
The patient details .....	4
Skype and Virtual WR links .....	4
Tele Ele .....	4
Reaction .....	4
Alert Button .....	5
Prescription Shopping Program .....	5
Allergies .....	5
The Side Bar .....	6
Today’s Notes .....	6
Past Visits .....	7
Questionnaire .....	8
Allergies .....	8
Prescriptions .....	9
Past Prescriptions .....	10
Medical Certificates .....	10
Files .....	10
Writer .....	10
Emails .....	10

The GP2U system contains a cloud based patient management system. When you open a patient you will be presented with the following interface:



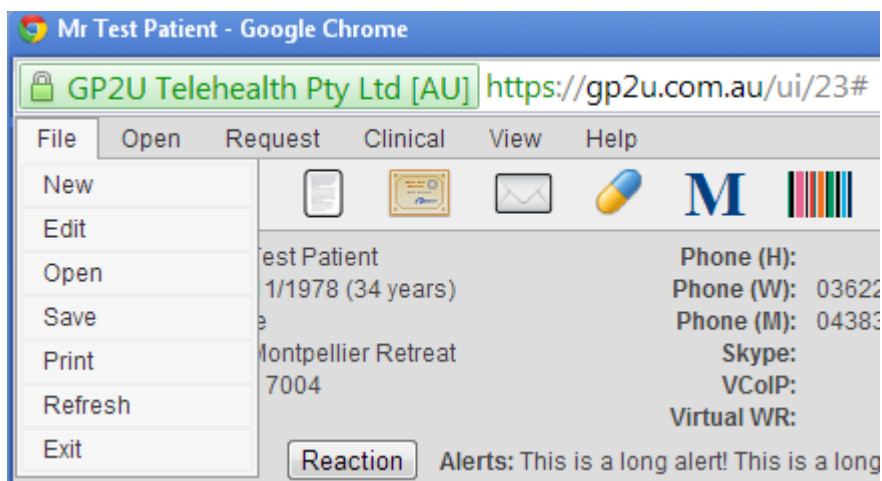
This should look familiar and works pretty much as you would expect with a few Telehealth related quirks. It is a work in progress so let us know what you need and we will add it to the to do list!

## THE MAIN WINDOW

The main window is where most things happen, either within it or overlaid. With the overlay popups simply click outside them to close them down.

## THE MENU BAR

This provides access to a number of functions. Click on "File" to bring up this menu



## **NEW**

This lets you create a new patient record

## **EDIT**

This lets you edit a patient's details

## **OPEN**

This lets you open a patient's record

## **SAVE**

This will save the patient record but this is done automatically anyway

## **PRINT**

This will print the contents of the main window

## **REFRESH**

This will refresh the patient's record

## **EXIT**

This will close the patient's record. Both this link, and the big red "X" on the icon bar will close the record without any "Are you sure" questions. If you try to close the window using the "X" in the top right corner you will get an "Are your sure" dialog.

## **THE ICONS**

If you mouse over the icons they will tell you what they do. They are essentially duplicate shortcuts to the items in the side bar.

You won't hurt anything by clicking on them!

The big "M" will open MIMS online and the colourful barcode will open eTG.

## **THE PATIENT DETAILS**

The patient details section is pretty self-explanatory with a few bits worthy of note

## **SKYPE AND VIRTUAL WR LINKS**

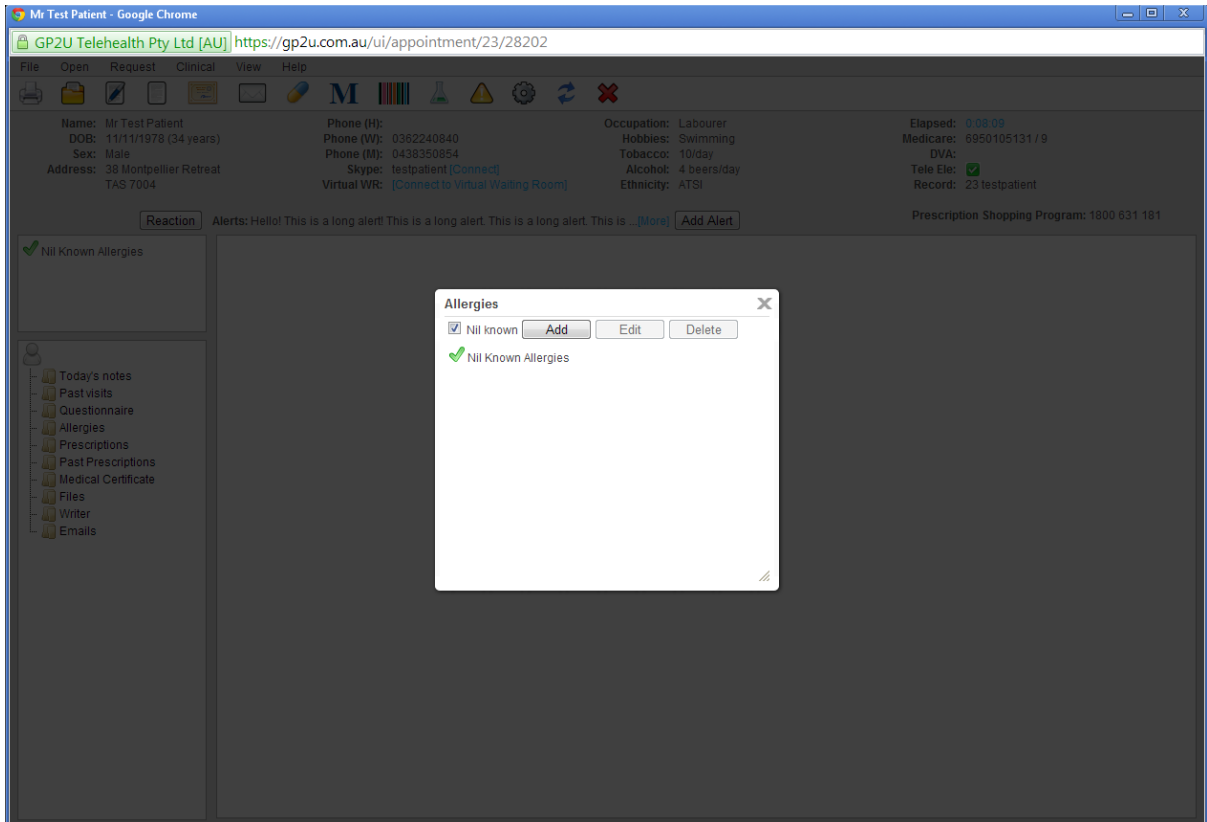
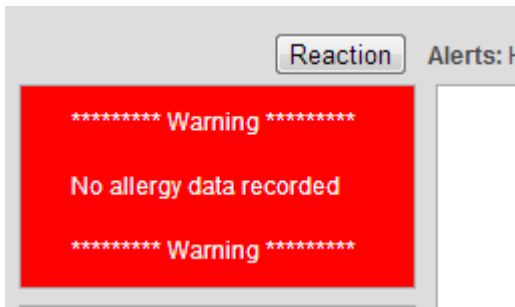
Clicking on these links will connect a video conference. Please note the VWR link is specific to an appointment so if you open a patient outside the context of an appointment it won't be there.

## **TELE ELE**

This will have a green tick if the patient lives in a Telehealth eligible area, or a red cross if they don't. With psych patients in particular referral for online psychiatric care may be appropriate but is only available under Medicare to patients in eligible areas.

## **REACTION**

This provides access to the patient allergies widget where you can add in allergies or mark the patient NKA.



## ALERT BUTTON

This lets you add any alerts you see fit

## PRESCRIPTION SHOPPING PROGRAM

You can call Medicare on this number to check if a patient is a known prescription shopper. Please note you need to register for the program.

## ALLERGIES

Clicking on the reaction button give you access to edit this.



# PAST VISITS

This lets you review past visits.

The screenshot shows a web browser window with the URL <https://gp2u.com.au/ui/appointment/23/28202>. The patient's name is Mr Test Patient. The page displays a list of past visits with columns for Date, Doctor, and Diagnosis.

Date	Doctor	Diagnosis
05/10/2013 06:57 pm	Dr Test Gp	
27/09/2013 11:08 am	Dr James Freeman	
24/09/2013 11:31 am	Dr Ross Kirkman	
04/09/2013 08:09 am	AProf Geoffrey Boyce	
02/09/2013 03:49 pm	AProf Geoffrey Boyce	
02/09/2013 03:46 pm	Dr Test Specialist	Eczema
28/08/2013 05:41 pm	Dr Colette McClean	Depression
27/08/2013 10:37 am	Dr Test Gp	
09/08/2013 12:54 pm	Dr James Freeman	
05/08/2013 08:39 am	Dr James Freeman	
04/08/2013 01:36 pm	Dr Alan Gallogly	
24/06/2013 11:32 am	Dr Test Gp	
17/06/2013 01:47 pm	Dr Test Gp	
17/06/2013 01:47 pm	Dr Test Gp	
28/05/2013 11:36 am	Dr James Freeman	
29/04/2013 03:49 pm	Dr Test Specialist	
25/04/2013 06:37 pm	Dr James Freeman	
25/03/2013 05:32 pm	Dr James Freeman	No Diagnosis
23/01/2013 09:22 am	Dr Test Gp	Emphysema
22/01/2013 12:08 pm	Dr James Freeman	emph
16/01/2013 04:24 pm	Dr James Freeman	Emphysema
11/01/2013 04:23 pm	Dr Test Gp	Cough
11/01/2013 03:50 pm	Dr James Freeman	Heat rash
10/01/2013 06:42 pm	Dr James Freeman	Lipematous alopecia

Simply click on a visit to read the details. The “Prev”, “Back to List” and “Next” buttons work as you expect.

The screenshot shows the same patient portal, but with the details of a specific visit selected. The visit is dated 28/08/2013 05:41 pm and was conducted by Dr Colette McClean. The diagnosis is Depression. The patient's mood is noted as Sad, and a prescription for Zoloft Tablet 100 mg (as hydrochloride), 1 Oral Daily, Qty: 30 5 repeats is listed.

< Prev   Back to List   Next >

28/08/2013 05:41 pm - Dr Colette McClean

Diagnosis: Depression

Wednesday August 28, 2013 5:41 pm

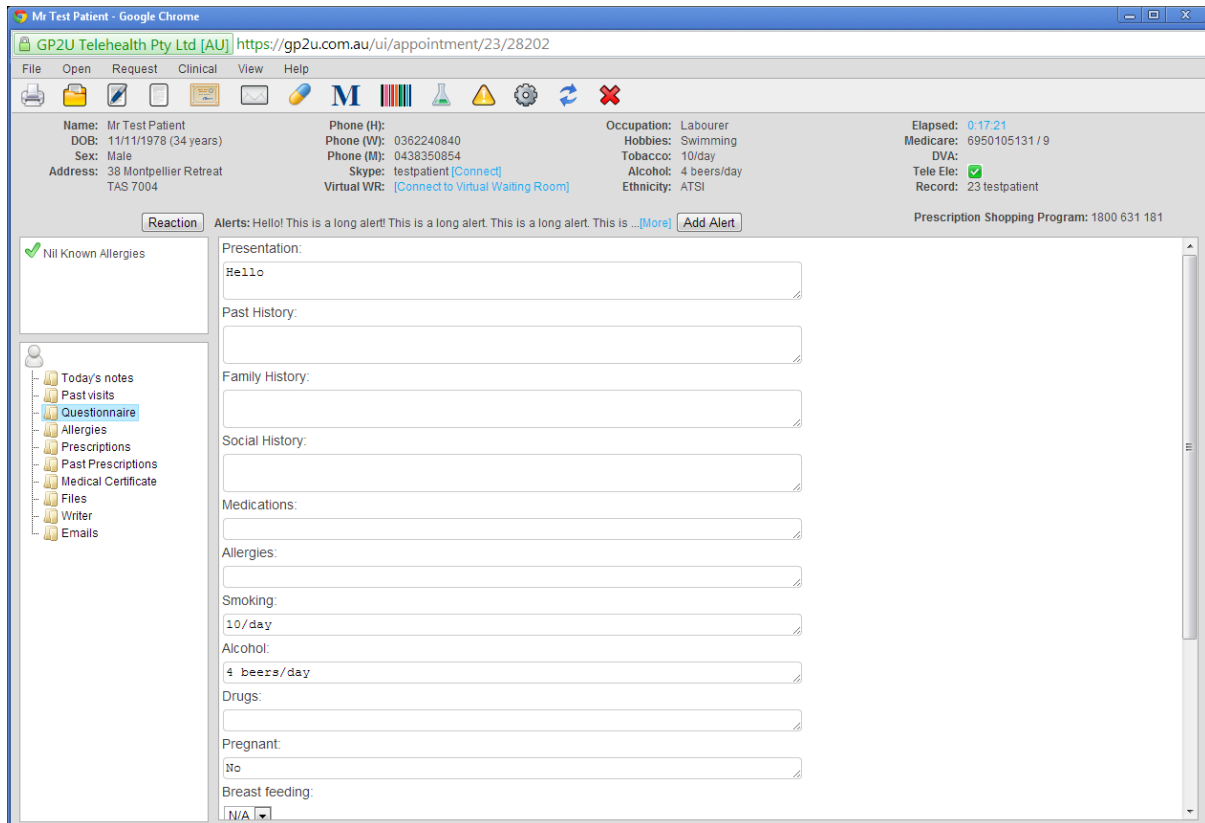
Sad

Zoloft Tablet 100 mg (as hydrochloride), 1 Oral Daily , Qty: 30 5 repeats

## QUESTIONNAIRE

Patients have the opportunity to fill in a questionnaire. It's not mandatory but often contains useful bits.....

Here you can see the patient's questionnaire.



The screenshot shows a web browser window titled "Mr Test Patient - Google Chrome" with the URL "https://gp2u.com.au/ui/appointment/23/28202". The browser's address bar and menu bar are visible. The main content area displays patient information and a questionnaire form.

**Patient Information:**

- Name: Mr Test Patient
- DOB: 11/11/1978 (34 years)
- Sex: Male
- Address: 38 Montpellier Retreat, TAS 7004
- Phone (H): 0362240840
- Phone (W): 0362240840
- Phone (M): 0438350854
- Skype: testpatient [Connect]
- Virtual WR: [Connect to Virtual Waiting Room]
- Occupation: Labourer
- Hobbies: Swimming
- Tobacco: 10/day
- Alcohol: 4 beers/day
- Ethnicity: ATSI
- Elapsed: 0:17:21
- Medicare: 6950105131 / 9
- DVA: [ ]
- Tele Ele: [checked]
- Record: 23 testpatient

**Alerts:** Hello! This is a long alert! This is a long alert. This is a long alert. This is ... [More] [Add Alert]

**Reaction:** [ ]

**Allergies:** Nil Known Allergies

**Navigation Menu:**

- Today's notes
- Past visits
- Questionnaire
- Allergies
- Prescriptions
- Past Prescriptions
- Medical Certificate
- Files
- Writer
- Emails

**Questionnaire Fields:**

- Presentation: Hello
- Past History: [ ]
- Family History: [ ]
- Social History: [ ]
- Medications: [ ]
- Allergies: [ ]
- Smoking: 10/day
- Alcohol: 4 beers/day
- Drugs: [ ]
- Pregnant: No
- Breast feeding: N/A

## ALLERGIES

This simply presents the patients allergies in a larger screen





You will also notice that the “Edit” and “Delete” buttons have become active. These perform as expected.

The “Print (Emergency Only)” button is really only there if you are using this for a face to face consult. We print our scripts outside of this interface as soon as the patient has nominated the destination.

The “Preview” button allows you to see what scripts are set to be delivered to the patient (any with a tick in the checkbox).

## **PAST PRESCRIPTIONS**

Deleted prescriptions end up on the list here. Click on one to highlight it then click the re-prescribe button and...

## **MEDICAL CERTIFICATES**

Here you can see both past medical certificates and create a new one. To create a new certificate simply click the “New Certificate” button, select the dates and click “Save”. This will save a copy of the certificate in the patient’s account but you should print it out, sign it and put it in an envelope. It is preaddressed to the patient.

You will need to print it using the printer icon you see when you mouse over the PDF, or by right clicking it. This is the only thing in the main window that won’t print if you click the print icon in the icon bar.

## **FILES**

GP2U contains a secure file store and forward solution. You can add view download and delete these files here. Either you or the patient can upload/download files.

## **WRITER**

The letter writer is a work in progress but does a decent job on referral letters. Click the “Recipient” button and search for the doctor you wish to refer too. If they can’t be found simply click the “New Doctor” link to add them.

## **EMAILS**

We have some standard emails for patients. At this time there are 3.

The prescription pickup information walks the patient through that process

The after hours doctor information provides information about all the after hours medical deputising services operating in Australia.

The weight loss information links to the weight loss advice on our site.